

# Lingraphica Device Warranty

At Lingraphica, we are committed to delivering high-quality products and excellent customer service. We stand behind the reliability and durability of our devices. To ensure your satisfaction, all Lingraphica speech-generating devices come with the following warranty, starting from the original date of purchase:

- Five (5) years of coverage for manufacturer's defects. If you encounter any issues resulting from a defect in materials or workmanship, Lingraphica will repair or replace the device at no additional cost to you.
- Three (3) years of accidental damage protection. If your device suffers accidental damage, such as a cracked screen, water damage, or other physical damage, Lingraphica will repair or replace the device at no additional cost to you.

To initiate a warranty claim or request a repair, simply contact our product support team via phone, email, or chat. Our friendly representatives will guide you through the process, answer any questions you may have, and provide instructions on how to proceed. Please have your device serial number when contacting us, as it will help expedite the process.

## Exceptions:

- Out-of-warranty repairs may be subject to a service fee. Our support team will provide you with a clear estimate before proceeding with any repairs, and no charges will be applied without your approval.
- Lingraphica's warranty covers the device hardware and Lingraphica software only.
- Lingraphica's warranty does not cover theft or loss of a Lingraphica device. Please contact Lingraphica for more information regarding a lost or stolen device.
- Devices obtained through sources other than Lingraphica may not be covered.
- Devices outside of the United States may not be covered.

Should you have any concerns or inquiries regarding your warranty coverage or any other aspect of our product, please do not hesitate to reach out to us.